

Website Terms and Conditions

I. Definitions

These terms and conditions (the “**Terms and Conditions**”) govern the use of the www.prestoclean.pl Website by the users (the “**Users**”).

I.1. Unless specified otherwise elsewhere herein, the following terms shall have the following meaning:

“**Website**” shall mean the www.prestoclean.pl website. By using the Website, the User agrees to observe these Terms and Conditions. The User’s use of the Website shall be deemed to constitute acceptance of these Terms and Conditions.

“**Service Provider**” shall mean Harper Hygienics S.A., the owner and administrator of the Website.

“**Company**” shall mean Harper Hygienics S.A. of Warsaw, ul. Raclawicka 99, 02-634 Warsaw, entered under number 0000289345 into the register of businesses kept by the District Court for the capital city of Warsaw, Division XIII (Commercial) of the National Court Register, share capital: PLN 636,700.00, fully paid in, NIP (tax identification number): 521-012-05-98.

“**User**” shall mean a natural person using the Services offered through the Website.

“**Newsletter**” shall mean the electronic form of a bulletin sent via e-mail to the addresses voluntarily provided at www.prestoclean.pl.

“**Terms and Conditions**” shall means these terms and conditions.

II. Website content

II.1. Through the Website, the Service Provider provides access to marketing information required under legal regulations and Best Practice for Warsaw Stock Exchange Listed Companies, in accordance with the general rules of using Internet and the purpose of the Website, in particular in a manner that does not violate third party rights and the interests of Harper Hygienics S.A.

II.2. The Company reserves the right to remove or change some or all of the information published on the Website at any time and the right to temporarily disable the Website for important reasons (e.g. due to the need to protect privacy or for other reasons justified in view of legal regulations, Website maintenance, or Website modification).

II.3. The contents of the Website are not an offer, as defined in the Polish Civil Code, are not an invitation to negotiations, and cannot be treated as a basis for executing an agreement.

III. Copyrights

III.1. The “Presto Clean” name and logo are registered trademarks.

III.2. The “Presto Clean” name may not be used in combination with any product or service that is not related to the products or services offered by the Company, or with any product or service that could mislead the Company’s clients, or in any other manner that could negatively affect the Company’s image or reputation.

III.3. The use of the “Presto Clean” logo by third parties without consent from the Management Board of Harper Hygienics S.A. is prohibited.

- III.4. The contents of the Website, including the texts, graphics, logos, and photos, are the exclusive property of the Company and are protected with copyrights and other intellectual property rights.
- III.5. The information published on the Website is intended for private use; it may not be used for commercial purposes.
- III.6. It is forbidden to copy, reproduce, or use the Contents of the Website for commercial purposes without consent from Harper Hygienics S.A.

IV. Rules of User access to the Website and technical requirements

- IV.1. Access to the Website shall be available to all Internet Users.
- IV.2. To use the Website, the User's ICT system must meet the following minimum requirements:
 - a) Browser: Internet Explorer 7, Chrome 9, Firefox 11, Opera 9, or higher;
 - b) The Website is optimized for the 1024x768 resolution;
 - c) For mobile devices: Android 4.1, iOS Mobile 6.0, or higher.
- IV.3. The Service Provider shall not be liable for the technical problems or limitations caused by the hardware used by the User that prevents him or her from using the Website and the Services offered through the Website.

V. Limitation of liability of Harper Hygienics S.A.

- V.1. The information contained on the Website is for informational purposes and the Company does not guarantee or warrant that it is accurate and up-to-date. The information on the Website may be updated irregularly.
- V.2. The Company and its authorized persons shall not be liable for direct, indirect, and other damage suffered by the User in connection with taking actions on the basis of the information published on the Website or in connection with relying on its accuracy, or for delays, limitations, or errors in transmission or provision of any information.
- V.3. The Company and its authorized persons do not guarantee, and shall not be liable in this respect, that the Website will be available without interruptions and free from errors, that the Website's defects will be corrected, and that the files available for download from the Website or sent by e-mail will be free from viruses, bugs, Trojan horses, and other code of infectious or destructive nature.
- V.4. The Company and its authorized persons do not grant a guarantee or a statutory warranty and do not make any warranties, directly or indirectly, and shall not be liable, with respect to changes to the system or its functioning or damage to software related to using the Website or the information published on the Website.
- V.5. If the Website contains links to other websites operated by third parties, the Company represents that such websites are beyond its control and it shall not be liable for the contents of such websites and the links on such websites. Furthermore, the Company shall not be liable for any of such websites being in compliance with copyright law.
- V.6. Users using the Website accept that the Company does not guarantee that it will continue providing information in the current or any other manner. The User represents that he or she is aware that the Company and its authorized persons are not liable for any damage suffered by

him or her in connection with the Website being disabled or any information published on the Website being modified.

VI. Privacy policy

VI.1. For the purposes of providing Services through the Website, the Service Provider processes the Users' data referred to in section 8.1.

VI.2. The Service Provider uses cookies in order to collect information related to the use of the Website by Users. Cookies allow for identifying the User's computer in order to ensure that his or her account is being used by the person that uploads correct data. Cookies are set for entering and leaving the Website and in no way destroy or affect the User's operating system.

VII. Complaint procedure

VII.1. Any and all complaints related to the provision of Services through the Website, as well as questions regarding the functioning of the Website, should be sent to kontakt@harperhygienics.com.

VII.2. The complaint should contain at least the first and last name, e-mail address, and a detailed description of the reasons for the complaint.

VII.3. The Service Provider shall examine the complaint within 30 days from receiving it, immediately informing the User, by e-mail, about the result. If the data or information provided in the complaint requires supplementing, the Service Provider will ask the User to provide the missing information prior to commencing the examination of the complaint. The time of the User providing additional data and information shall extend the period of examining the complaint.

VII.4. The Service Provider's decision with respect to the complaint shall be final and the User shall not have the right to appeal against this decision.

VII.5. Complaints placed in connection with the User failing to observe these Terms and Conditions shall not be examined by the Service Provider.

VII.6. Any and all notifications, comments, and questions concerning the functioning of the Website may be sent to kontakt@harperhygienics.com.

VIII. Processing of users' personal data

VIII.1. The processing of the Users' personal data shall take place in accordance with the Polish Personal Data Protection Law of August 29th, 1997 (Journal of Laws of 2002, No. 101, item 926, as amended). The provision of personal data, i.e. the e-mail address, is voluntary but necessary to receive the Newsletter. The persons that provide their personal data shall have the right to access and correct this data. The Users' data shall also be processed by the entities acting at the request of Harper Hygienics S.A., in accordance with Article 31 of the Personal Data Protection Law.

VIII.2. The controller of the personal data provided by Users shall be Harper Hygienics S.A. of Warsaw, ul. Raławicka 99, 02-634 Warsaw.

IX. Final provisions

IX.1. These Terms and Conditions shall be governed by the laws of Poland. The Terms and Conditions may cease to apply due to amendments or cancellation.

IX.2. These Terms and Conditions shall be the sole binding document that specifies the principles of using the Website.

IX.3. These Terms and Conditions may be amended online at any time; continued use of the Website shall mean that the User accepts the changes to the Terms and Conditions.